

# Old Hall Surgery Newsletter

April - June 2019

Old Hall Surgery is in the process of procurement. This is due to the current five partners handing back the contract.

We have been unable to recruit new Partners and the procurement process will look to find a new provider for the surgery, during this time we will no longer be taking on any new patients. We will keep you informed of any progress.



**Dr Javed and Dr Wasim 2 of our salaried Doctors will be leaving in May, leaving us with 1 salaried Doctor—Dr Josephine Hutchinson.**

**The surgery will be working with lots of locum Doctors over the next few months. We apologise if you are unable to see your preferred Doctor during this time due to us working with many different locum Doctors.**

## **STAFF TRAINING DAYS**

**The surgery will be closed between 12pm and 5pm on:**

**Tuesday 30.04.2019**

**Tuesday 21.05.2019**

**Tuesday 18.06.2019**



**PLEASE REMEMBER THAT  
PRESCRIPTION REQUESTS  
TAKE UP TO 72 HOURS TO BE  
PROCESSED.**

**REPEAT PRESCRIPTIONS  
CANNOT BE TAKEN OVER THE  
PHONE**

**Please let reception  
know if you change  
your contact number  
or address.**



# PATIENT PARTICIPATION GROUP

The next meeting will be held at

Old Hall Surgery

on Tuesday 14th May

Starting at 6pm.



*Everyone is welcome to attend.*

## YEARLY HEALTH CHECKS



If you normally have an annual health check due to a health problem/illness then these will now be done in your birth month, please contact us to arrange an appointment.

## WOUND CHECKS AND DRESSING CHANGES

If you are needing a wound check or dressings change, you can also book appointments at the extended hours service by calling 0300 123 7743 or by going to the Eastham Walk in Centre.



# Carers Week

MONDAY 10TH JUNE - SUNDAY 16TH JUNE

Carers Week is an annual campaign to raise awareness of caring, highlight the challenges unpaid carers face and recognise the contribution they make to families and communities. It also helps people who don't think of themselves as having caring responsibilities to identify as carers and access much needed support.

Please inform reception if you are a carer, if you would like any information please contact the carers leads here at the surgery who are Sue and Nicola.



## E-CONSULT

E-Consult is an online patient triage system for non-urgent medical problems which allows patients to access self care advice, signposting to local services e.g. pharmacy first or symptoms can be triaged for a GP appointment, telephone consultation or a prescription if required.



Patients complete a questionnaire regarding their symptoms, once completed an email will be sent to the practice.

You can access this through our website [www.OLDHALLSURGERY.CO.UK](http://www.OLDHALLSURGERY.CO.UK)