

OLD HALL SURGERY NEWSLETTER

August—December 2019

You may be aware that from 1st September 2019 Old Hall Surgery will be provided by Cheshire & Wirral Partnership NHS Foundation Trust .

Cheshire & Wirral Partnership NHS Foundation Trust will attend your Patient Participation Group meetings after the transfer date of 1st September to give you the opportunity to learn more about what Cheshire & Wirral Partnership NHS Trust will be offering. During these meetings you will have the chance to put forward your views and contribute to the planning of services provided by the practice.

As part of the move to Cheshire and Wirral Partnership NHS Trust we intend to transfer your clinical records to ensure that we can continue meeting your treatment needs in a safe, appropriate and effective manner. Your records and personal information will be transferred safely and securely and will remain confidential at all times.

Option 1

If you are happy for your records to be transferred you do not need to do anything. Your treatment will continue and no changes will take place until we talk to you first.

Option 2

If you are unsure, have questions or would like to discuss your concerns about transfer of your records then please attend one of the Patient Participation Group meetings here you can speak to us. In addition you can also speak to the practice manager who may be able to answer questions you have or pass on your queries, concerns and ideas directly to Cheshire & Wirral Partnership NHS Foundation Trust.

It is your right to refuse permission for any of your details to be transferred to Cheshire & Wirral Partnership NHS Foundation Trust and we will respect your decision. Please note that if you decide not to transfer any information you must let us know in writing at Old Hall Surgery 26 Stanney Lane Ellesmere port CH65 9AD.

If you would like to ask any question about the new service or about Cheshire & Wirral Partnership NHS Foundation Trust, please contact the service implementation team; Jean Pace at jean.pace@nhs.net



Cheshire and Wirral Partnership 
NHS Foundation Trust

STAFF TRAINING DAYS

The surgery will be closed
between 12pm and 5pm on:

Tuesday 20th August

Thursday 26th September

Wednesday 30th October

Thursday 28th November

Tuesday 17th December

The word 'TRAINING' is spelled out in large, 3D block letters. Each letter is a different color and has a small white figure standing on top of it, as if they are holding it up. The colors are red, orange, yellow, green, and blue.

Please let
reception know if
you change your
contact number
or address.



PATIENT PARTICIPATION GROUP



The next meeting will be
held at

Old Hall Surgery
on Tuesday 3rd December
Starting at 6pm.

Everyone is welcome.

PLEASE REMEMBER THAT REPEAT PRESCRIPTION REQUESTS
CANNOT BE TAKEN OVER THE PHONE—THESE CAN BE
ORDERED IN SURGERY, THROUGH THE CHEMIST OR ONLINE.



Christmas Opening times

Monday 23rd December: 8am—6:30pm

Tuesday 24th December: 8am—6:30pm

Wednesday 25th December: CLOSED

Thursday 26th December: CLOSED

Friday 27th December: 8am—6:30pm

Saturday 28th December: CLOSED

Sunday 29th December: CLOSED

Monday 30th December: 8am—6:30pm

Tuesday 31st December: 8am—6:30pm

Wednesday 1st January: CLOSED

Thursday 2nd January: OPEN AS USUAL



**PLEASE REMEMBER THAT PRESCRIPTION REQUESTS TAKE
72 HOURS TO BE PROCESSED. PLEASE ENSURE YOU
ORDER YOUR PRESCRIPTION IN PLENTY OF TIME SO YOU
HAVE ENOUGH OVER THE CHRISTMAS PERIOD.**

FLU VACCINATIONS

Please contact us to book an appointment if you are in one of the following criteria and would like your flu vaccination:



- Over 65
- Stroke / TIA
- Pregnant
- Carer
- Diabetic
- COPD
- Chronic Heart Disease
- Children aged 2-4

WOUND CHECKS AND DRESSING CHANGES

If you are needing a wound check or dressings change please contact Stanney Lane Dressings Clinic on 0151 488 8467



REMINDER



Please remember that we have a zero tolerance policy here at the surgery, verbal and physical abuse towards any member of staff will not be tolerated.

IF YOU WOULD LIKE TO SEE MORE INFORMATION REGARDING OLD HALL SURGERY PLEASE VISIT OUR WEBSITE ON WWW.OLDHALLSURGERY.CO.UK